

COMPLAINTS ABOUT GOODS

purchased in the online store www.everlady.eu

The warranty period is two years, starting on the day the customer takes delivery of the goods. In the case of a complaint, please fill out this complaint form and send it together with the properly packaged goods to the following address:



everlady s.r.o.
Lazovná 62
Banská Bystrica 974 01
IČO:55 168 990

Name and surname: e-mail:

Address: Phone:

On I purchased the following goods through your website www.everlady.eu:

Order No.	Goods	Price

The goods were delivered to me on

Reason for complaint / description of the defect in the claimed product:

.....
.....

! In order for your exchange/complaint to be processed, the returned goods must be undamaged, packaged in the original undamaged packaging and with all original labels attached to the goods.

If the complaint is accepted, I request a refund of the purchase price in the amount of
to my bank account number (IBAN):

In on

Legibly first
and last name:

Signature: